

CLIENT FEEDBACK

Thank you for instructing us. As part of our service, we regularly monitor our clients' feedback with the firm and its services. This gives us an opportunity to improve our clients' experiences with us.

How to provide feedback

- Review us online:
 - on Trustpilot where you can quickly and easily review us here :-
 - <https://uk.trustpilot.com/evaluate/axiomdwfm.com> ; or
 - on google where you can review our offices using the following weblinks :-
 - <https://g.page/r/CbW9UXoE2bOFEAg/review> - Edgware
 - <https://g.page/r/CXzKGigMOF4bEAg/review> - Wigmore Street
 - <https://g.page/r/CXSy5XjV5npmEAg/review> - Birmingham
- Review by completing the Questions below and sending:
 - By email to the fee earner dealing with your matter or our marketing team at M.Nandha@axiomdwfm.com.
 - By post to the fee earner dealing with your matter or our marketing team at our Head Office: Axiom House, 1 Spring Villa Road, Edgware, Middlesex, HA8 7EB.
 - You may also send your completed form to our Client Care Partner, Elizabeth Johnson, by email or post:
 - E.johnson@axiomdwfm.com
 - 101 Wigmore Street, London, W1U 1FA

Please note that we keep a central record of all client feedback received, which will be reviewed and monitored by our Client Care Partner to ensure that we are regularly improving our services to clients.

FEEDBACK QUESTIONNAIRE

Your name	
Your matter reference number (optional)	
Your contact details (optional)	
Today's Date	
Who assisted you with your matter?	

Please feel free to add your comments at the end of each question.

Did we do a good job?	
Did you feel well informed?	
Did we respond to you promptly?	
Were the costs explained to you at the start of the matter?	
Would you recommend the firm?	
Did anyone stand out in the firm for the services provided and if so, please tell us more.	
Did we give good value for money?	
Was the matter concluded satisfactorily based on your expectations?	
Would you agree to be being contacted by us with further information regarding our services and/or legal updates that we consider may be of interest to you?	
Is there anything we could have done to improve our service to you?	
Any other comments you wish to make?	

Thank you for completing our Feedback Questionnaire.